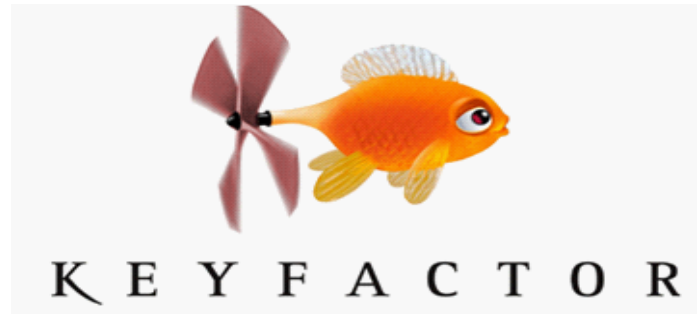


# TechExcel™

## Case Study



TechExcel DevSuite plays an important tracking and supporting role in Keyfactor's video games future.

### About Keyfactor

Keyfactor, one of Germany's largest independent full-service providers for the video games industry, was founded in 2004. This firm delivers a range of services along the entire product lifecycle: during conception, production, communication, QA and promotion of video games for PC, console, handheld and mobile devices. Keyfactor is currently managing projects all over the world for Windows™ PC, Nintendo DS™, Nintendo Wii™, SONY PlayStation® 2, PlayStation® 3, SONY PSP™, MICROSOFT Xbox 360™ and Apple iPhone.

### High Performance Delivered

The co-founder and head of production, Frank Fay first got to know DevTrack, part of DevSuite, while he was working as a producer of a video game in 2003. At that time, he was required to use DevTrack throughout the development by his publisher. His experience with DevTrack during this period made a lasting impression.

A few years later, Frank co-founded Keyfactor and in the midst of establishing its quality assurance department, contacted TechExcel, and purchased DevSuite, a user-friendly application for managing, tracking and reporting on projects of all sizes, which matched all the requirements.

"We simply wanted to have the best tool on the market and a tool which we could use for different sized projects and scale with remote clients and developers. Also we wanted to have a tool which is widely used in the professional video game industry world-wide and which can easily be adopted by our clients and developers."

By using DevSuite, Keyfactor has achieved significant improvements in terms of business expansion, satisfaction of clients and developers, efficiency of communication and established streamlined workflows. "We on our end are very satisfied and without DevSuite we wouldn't have been able to build our QA department and to expand our business in such a short period of time", said Frank.

“Via DevSuite (the complete system for development process management), we could fully cover the entire project development lifecycle. This is truly an all in one solution with dedicated applications that are working tightly together. The flexibility of DevSuite allows us to only use the tools that we need, expanding to use additional modules as the need arises. This means we can tailor the tools to our business requirements allowing them to grow with us”, he continued. After the successful and timely completion of 10 projects he is more than happy for choosing DevSuite.

The entire DevSuite setup programme only required 2 days to fully install into the server and database and 5 days of implementation service from TechExcel. Around 2 weeks later the users of the programme were able to start their first project, and they could pick up right where they left off. Just as Frank commented “DevSuite is so straight forward that all our engineers needed only a few hours and then they were able to use it. Some had previous experience and they felt at home immediately.”

TechExcel provides free evaluation copies of DevSuite that can be downloaded from the internet at <http://www.techexcel.com/resources/>

Additional information about DevSuite may be obtained by visiting the TechExcel website at [www.techexcel.com](http://www.techexcel.com) or by calling  
 USA: +1 (800) 439-7782  
 UK: +44 (0)20 7470 5650

### TechExcel DevSuite

DevSuite is a complete knowledge-centric business solution for development process management. From requirements to project planning, work item tracking to QA testing, DevSuite allows team to follow configurable, integrated processes that connect your business.

### Key benefits

- Define and enforce a business process
- Track elements through their lifecycle
- Provide traceability between objects
- Track accountability: ownership of items
- Provide metrics to management for decision-making

